



Frequently Asked Questions

Thank you for your enquiry about the Barefoot Collection Day Trip! We look forward to meeting you at Barefoot Kuata soon. Once your booking is confirmed, we will be in touch with you via email from info@bfcfiji.com to answer any questions you have. In the meantime, please see our FAQ and information below.

● Transfers/Ticket

- All Kuata Day trip products include a 2-hour scenic cruise transfer on the Yasawa Flyer II operated by South Sea Cruises Awesome Adventures FIJI followed by a short transfer to the Island.
- The hotel coach transfer provide by South Sea Cruises Awesome Adventures FIJI are available for some hotel in Nadi/Denarau. (****Please check the hotel list on the pick-up time schedule**)
- Once you at arrive Port Denarau, please make your way to the Passenger Terminal and go to **"The Barefoot Collection" booth** which is the third booth located on the right-hand side. This is where you will collect the boat tickets for the transfer to Barefoot Kuata Island.

(Please do NOT go to the South Sea Cruises Awesome Adventures FIJI check in desk.)



The Barefoot Collection Sales Centre – The information you need is here!!

● What can the sales team do for you?

- Provide all Day Trip information to Barefoot Kuata and Coral Coast.
- Answer any questions.
- Check availability.
- Book your day trip activities including transfer.
- Provide medical form for divers.
- Give you a big BULA to light up you day!

Contact: info@bfcfiji.com

Phone: +679 892-5127

Mon-Fri: 7:30am - 6:00pm

Sat-Sun/Public holiday: 7:30am - 5:00pm



● Ferry Times

- 8:00am Check in at Sales Centre.
- 8:30am Daily Departures from Port Denarau.
- 9:15am Departs from Beachcomber and Treasure Island Resort.
- 3:30pm Return transfer departs from Barefoot Kuata.
- 5:45pm Return transfer arrives Port Denarau.



● Tour Times

During your welcome briefing at Barefoot Kuata, you will be advised by your Dive Crew as to what time you will depart the resort for your chosen activity.

● Other Paid Activities (subject to availability)

- Guided Snorkel Safari FJD 65 pp
- Village visit FJD 35 pp



● What to Bring

- Swim wear and Towel
- Sunhat, Sunscreen and Sea sickness tablet (If you are prone to sea sickness)
- Money or CC for optional purchases (Drinks at the bar, Shell Market, Souvenirs)
- Your camera and a sense of adventure! (Camera is not waterproof?? See solution below↓↓↓)

● Want to take some amazing underwater photos??

Underwater camera hire is available on the island.

You are welcome to bring your own micro SD card, or you can purchase on the island.

- Underwater camera hiring FJD60 per activity.
- 8GB Micro SD card FJD25. (Take it home with all your memories!!)





● **Upgrade Activities Available** (subject to availability)

It's not too late to upgrade either of these activities once you arrive.

But don't hesitate to long as these are very popular, and space is very limited!!

Original Booking		Upgrade Product		Incl. 25% Tax (VIP)
Kuata Island Day Trip	to	Ultimate Encounter Shark Snorkel	add	F\$100/A, F\$64/C
		Introductory Reef Shark Dive	add	F\$264/A, F\$335/C
		Certified Bull Shark dive	add	F\$304/A, F\$404/C
Ultimate Encounter Shark Snorkel	to	Introductory Reef Shark Dive	add	F\$164/A, F\$271/C
		Certified Bull Shark dive	add	F\$204/A, F\$340/C
Introductory Reef Shark Dive	to	Certified Bull Shark dive (Certified Diver Only)	add	F\$40/A, F\$69/C

● **How many sharks will I see?**

- **Ultimate Encounter Shark Snorkel / Introductory Dive with the Reef Sharks**

We don't guarantee guests will see reef sharks however we haven't been disappointed yet. Numbers vary but it is common to see between 4-6 sharks or even more.

● **What type of sharks will I see?**

- **Ultimate Encounter Shark Snorkel / Introductory Dive with the Reef Sharks**

There are two main species of sharks encountered, White Tip Reef Sharks and Black Tip Reef Sharks, both are common in the tropical warm waters of the South Pacific. Each species can grow to a length of just over 1.5 meters, although they can appear 25% larger underwater - a snorkel mask optical illusion.

White Tips Reef Sharks are dominant species and are by nature an inquisitive shark not frightened to get to know you.

The Black Tip Reef Sharks relatives are by contrast timid and will shy away if they feel threatened.



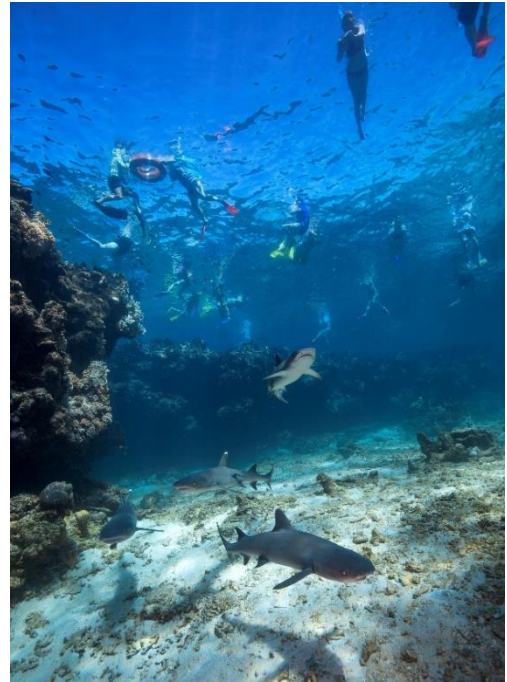


- **Is it Safe to swim with the sharks??**

Yes! You'll be provided with safety instructions from our experienced guides who have spent hundreds of hours getting to know the resident sharks. Our guides will be in the water with you the entire time and will closely monitor yours and the shark's behavior to ensure safety for all.

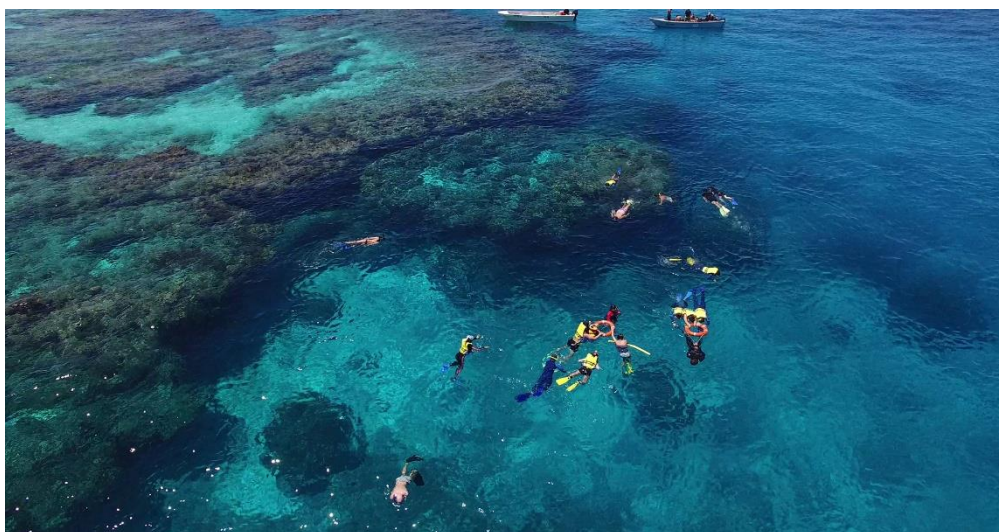
- **How deep is the water? - Shark Snorkel**

Both Black Tip and White Tip Reef Sharks prefer shallower water making snorkeling easy with good visibility. It's even possible to see the sharks from our boat before entering the water. Water depth varies depending on the tide, but you can expect this to be approximately 10 meters.



- **What if I am not a good swimmer?**

Floating devices and life vests are available for less confident swimmers and because these sharks prefer shallow waters, there's no necessity to dive under the water to secure a thrilling view.





VISIT KUATA FOR A DAY

- **Can I SCUBA Dive with the SHARKS on the day trip??**

YES!! There are two ways for the day tripper to scuba dive with the sharks!!

- **The Awakening Shark Dive (Certified diver only)**

A 15-minute boat ride from Barefoot Kuata. Small groups of divers are taken on the 11am experience which is a 12-meter dive with a bottom time of approximately 45 minutes. You will have the chance to witness and experience this amazing activity, getting up close and personal with various shark species such as the infamous Bull Sharks, Tawny Nurse Sharks, Lemon Sharks, Black, White Tip Reef Sharks, on the rare occasion Tiger sharks.

YouTube: [The Awakening Shark dive Fiji](#) / Check our [Website](#) and [Book NOW](#)



- **Introductory Dive with the Reef Sharks (Non-Certified / Non-Swimmer OK)**

A 20-minute boat ride from Barefoot Kuata. The instructor will guide you slowly to our beautiful reef. With your instructor holding your hand as long as you need to. If you are a bit nervous, they will hold your hand for the entire dive. If you are a bit more comfortable, the instructor will give you more freedom while staying nice and close.

The general depth of an introductory dive is approximately six meters.



Our staff are famously patient and will give you a magnificent experience, you'll remember forever!!

Check our [Website](#) and [Book NOW](#)



● Day Trip Bus Pick-Up Schedule

Please be ready at the hotel lobby or nearby **10 MINUTES** BEFORE your pick-up time.

AIRPORT & HOTELS	TIME	COACH BOARDING POINT
Nadi International Airport	6:50am	Arrivals 'Coach Car Park'
Tokatoka Resort Nadi	7:00am	Lobby of TokaToka Resort Nadi
Fiji Gateway Hotel	7:00am	Bus stop outside Fiji Gateway Hotel
Trans International Hotel	7:00am	Bus stop outside Fiji Gateway Hotel
Nadi Downtown Backpackers*	7:00am	Free Taxi to Port Denarau*
Novotel Hotel	7:10am	Lobby of Novotel Hotel
Tanoa International Hotel	7:10am	Lobby of Tanoa International Hotel
Ratsun Apartment	7:10am	Bus stop outside Ratsun Apartment
Grand Melanesian Hotel	7:20am	Bus stop outside Grand Melanesian Hotel
Tanoa Skylodge	7:25am	Lobby of Tanoa Skylodge
Mercure Hotel Nadi	7:35am	Next to concierge desk at the Macure
Best Western Hexagon International Hotel villas & Spas	7:40am	Bus stop in front of RB Jet Point Shopping Complex
Capricorn Hotel Nadi	7:40am	Bus stop in front of RB Jet Point Shopping Complex
Travellers Apartments	7:40am	Bus stop in front of RB Jet Point Shopping Complex
WAILOALOA HOTELS	TIME	COACH BOARDING POINT
Club Fiji*	7:00am	Free Taxi to connect with coach at Mercure Hotel*
Oasis Palms*	7:00am	Free Taxi to connect with coach at Mercure Hotel*
Bamboo Travellers Beach	7:15am	Outside Aquarius Pacific
Beach Escape Villas	7:15am	Outside Aquarius Pacific
Bamboo Bluewater Lodge	7:15am	Outside Aquarius Pacific
Aquarius Fiji	7:15am	Outside Aquarius Pacific
Smugglers Cove	7:15am	Outside Smugglers Cove
Ramada Resort	7:15am	Outside Smugglers Cove
Bamboo Tropic	7:15am	Outside Smugglers Cove
Tropic of Capricorn	7:15am	Outside Smugglers Cove
New Town Beach Motel	7:15am	Outside Smugglers Cove
Grand West Villas	7:20am	Main road in front of Grand West Villas
Wailoaloa Beach Resort	7:20am	Main road in front of Wailoaloa Beach Resort
Nadi Bay Resort	7:30am	Outside Nadi Bay Resort



Please be ready at the hotel lobby or nearby **10 MINUTES** BEFORE your pick-up time.

DENARAU HOTELS	TIME	COACH BOARDING POINT
WorldMark Resort Denarau Island (Wyndham)	8:00am	Lobby of WorldMark Resort Denarau Island (Wyndham)
Radisson Blue Fiji	8:00am	Lobby of Radisson Blue Fij
Sheraton Fiji Resort & Spa	8:05am	Next to concierge desk of Sheraton Fiji Resort & Spa
Westin Denarau Island Resort & Spa	8:05am	Next to concierge desk of Westin Denarau Island Resort & Spa
Sofitel Fiji Resort & Spa	8:10am	Next to concierge desk of Sofitel Fiji Resort & Spa
Hilton Fiji Beach Resort & Spa	8:10am	Lobby of Hilton Fiji Beach Resort & Spa
The Terraces	n/a	Walk to Port Denarau
The Palms	n/a	Walk to Port Denarau

***Complimentary taxi is organized by South Sea Cruises**

NOTE: The hotel coach transfer and the return boat transfers are operated by South Sea Cruises Awesome Adventures Fiji. The Barefoot Collection or Crystal Blue Reef Safari are not responsible for any transfer delays, cancellations or amendments to the transfer schedule that may result in missing any forward travel arrangements.

Day Trip Terms & Conditions

- Children aged 5-15 years inclusive for all day trip options.
- Reef Shark Intro Dive – Children 10 years of age or older.
- Intro or Certified Dive ages for Children are 10-15 years inclusive. As all medical and indemnity forms must be signed by a parent or guardian traveling with children under the age of 18 years.
- All divers who book for The Awakening Shark Dive are required to have a minimum certification of Junior Open Water / Open Water certificate to dive, and must bring evidence of certification to the dive shop.
- All guests partaking in any dive must complete a medical form and should any medical condition be confirmed they will first be assessed by the Dive Instructor. No offense is meant but all guests' safety is paramount so if guests are denied the opportunity to dive please accept this advice.
- If you are under the direction of a physician and/or taking medication, we advise you to please check the medical declaration with your physician and bring along your medical clearance certificate before embarking on any dive activity.
- Should you book knowing you have a medical condition and not completed your medical assessment form truthfully, The Barefoot Collection and Crystal Blue Reef Safari will not be held responsible and you may be refused the right to dive and no refund will be given.
- For a copy of an Introductory or Certified Dive Medical Pre-Checklist and Waiver, please email: info@bfcfiji.com or click on this link; [Download Dive Medical Declaration & Waiver](#)
- All dive equipment is supplied for the day trip. No discounts are offered should you bring your own equipment.
- Refunds will not be granted for anyone late to check in for the vessel departure. We will happily re-book your dive & day on the island however we cannot offer refunds for transfers as South Sea Cruises cancellation policy applies and will not allow us to refund vessel transfer refunds. If dates don't allow you to re-book then full cancellation fees will apply.

Cancellation & No-shows Policy

Cancel 25 hours or longer prior to departure no cancellation fees

Cancel within 24 hours of departure 50% fee of booking

Cancel within 12 hours of departure or No-shows 100% fee of booking

Special conditions

- The Barefoot Collection and Crystal Blue Reef Safari will not be responsible for any loss of or damage to personal equipment or property during guests' stay or during participation in our activities.
- We will not accept responsibility for any delay, additional expense, or inconvenience which may be caused directly or indirectly by events outside our control, such as late arrival of flights, severe weather, Acts of God, acts of government, or the failure of any machinery or equipment.
- We strongly recommend that guests take out a comprehensive travel insurance policy at the time of booking to protect themselves for the full time of their visit, against illness, injury, death, loss of baggage and personal items, cancellations, cyclones, airline delays, and other travel contingencies.