

New Years Eve Cruise Guidelines

Important Information - Please Read Carefully

1. There will be road closures in place at the Mandurah foreshore for the fireworks display. Please ensure you allow ample time to get parked and to walk to the jetty.
2. Infants (0-2 years) must be declared on your bookings. Please call us to discuss if you've forgotten to add on any infants.
3. The New Year's Eve cruise will depart the jetty at 7.30pm. Please arrive at least 20 minutes prior to ensure timely boarding and departure. We cannot wait for late arrivals.
4. Please ensure your entire group has arrived before attempting to board. We cannot allow part of your group to board and hold seats, all passengers must board together.
5. Seating is on a first come basis, there are enough seats for everyone.

Meeting Point

20A Ormsby Terrace, Mandurah, 6210. Please check-in at the Mandurah Boat Hire office, **20 minutes before** your departure time the boat can not wait for late arrivals. Please ensure you allow time for parking and walking to the jetty. Late arrivals will forfeit their tickets.



Parking

Mandurah has ample free parking in the city centre. Below is a map outlining the most used car parks in Mandurah, close to our booking office. Please allow ample time for parking it will be extremely busy or arrive early and enjoy the foreshore before your cruise



For more information on getting here please head to our website

<https://mandurahboathire.com.au/mandurah/getting-here>

What to bring

- Coat or jacket, it's an open air boat and it can get quite cold at night.
- Cameras, there's lots to see
- Due to space restrictions, no prams or strollers open aboard, we have limited storage so please try to leave pram's in the car.
- BYO beers & wine. Maximum 4 drinks per person and no large eskys.

Share with us

We love seeing our customers photos on facebook and instagram. If you would like to share yours use #MandurahBoatTours or www.facebook.com/MandurahBoatTours for Facebook.

Cancellation Policy

There are no refunds available for any cancellations to our "New years eve Christmas Lights Tour". We can offer a voucher for a day cruise if 14 days notice is given. Rescheduling your scheduled departure date is not allowed once tickets for your cruise are 80% sold.

If we cancel the trip for any reason, including unfavorable weather or mechanical issues then we will attempt to reschedule if availability allows or a full refund will be given.

You can read our full terms and conditions here:

<https://mandurahboathire.com.au/terms-conditions>

Contact Us

Phone: (08) 9535 5877

Email: hello@boathiremandurah.com.au

We hope everyone has an enjoyable cruise on The White Pearl :)