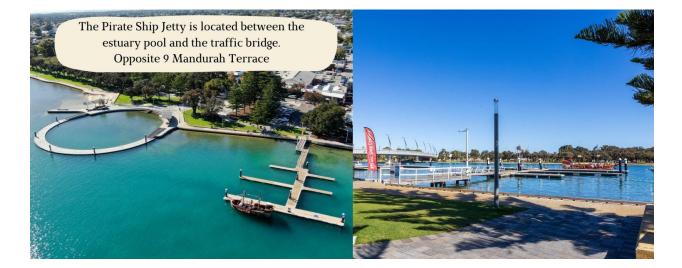


1 Hour Christmas Lights Cruise Guidelines

Important Information - Please Read Carefully

- 1. Infants (0-2 years) must be declared on your bookings as they are considered a passenger. Please call us to discuss if you've forgotten to add on any infants.
- 2. Please arrive 20 minutes prior to ensure timely boarding and departure. We cannot wait for late arrivals.
- 3. Please ensure your entire group has arrived before attempting to board. We cannot allow part of your group to board and hold seats, all passengers must board together.
- 4. Seating is on a first come basis, there are enough seats for everyone.



Meeting Point & Boarding

For the **7pm cruise** departure you are welcome to head straight to the boat for boarding at the jetty out the front of **9 Mandurah terrace**. For the **8:45pm cruise** departure, please wait on the foreshore so the first cruise passengers can disembark. If you are having trouble finding us

enter Pirate Ship Mandurah into google maps. We are located between the Kwillena Gabi estuary pool and the traffic bridge out the front of The Bay Cafe.

Parking

We'd recommend parking on the foreshore or in the car park near Sholl St and walking down.



For more information on getting here please head to our website <u>https://pirateshipmandurah.com.au/mandurah/getting-here#parking</u>

What to bring

- Coat or jacket, it's an open air boat and it can get quite cold at night.
- Cameras, there's lots to see
- Due to space restrictions, no prams or strollers open aboard, we have limited storage so please leave pram's in the car.
- BYO beers & wine. Maximum 2 drinks per person and no large eskys.

Share with us

We love seeing our customers photos on facebook and instagram. If you would like to share yours use #pirateshipmandurah or www.facebook.com/pirateshipmandurah for facebook.

Cancellation Policy

There are no refunds available for any cancellations to our "Christmas Lights Tour". We can offer a voucher for a day cruise if 14 days notice is given. Rescheduling your scheduled departure date is not allowed once tickets for your cruise are 90% sold.

If we cancel the trip for any reason, including unfavourable weather or mechanical issues then we will attempt to reschedule if availability allows or a full refund will be given. You can read our full terms and conditions here: <u>https://pirateshipmandurah.com.au/terms-conditions</u>

Contact Us

Phone: 08 9581 3349 Email: hello@pirateshipmandurah.com.au

We hope everyone has an enjoyable cruise on The Pirate Ship Mandurah :)